



MARYLAND TRANSIT ADMINISTRATION

MARYLAND DEPARTMENT OF TRANSPORTATION

Martin O'Malley, Governor • Anthony G. Brown, Lt. Governor
James T. Smith, Jr., Secretary • Robert L. Smith, Administrator

AGENDA

Citizens Advisory Committee (CAC)

January 21, 2014

1:00 p.m. – 2:30 p.m.

Maryland Transit Administration
6 Saint Paul Street, 5th Floor
Baltimore MD 21202

Chair: Michael Chapman
MTA Facilitator: Judy Bellamy

Co-Chair: Edward Cohen

1:00 p.m. – 1:10 p.m.	Meeting Called to Order
1:10 p.m. – 1:25 p.m.	MTA Website/Social Media Platforms Karen Gronberg, Marketing and Communications Dept.
1:25 p.m. - 1:35 p.m.	Ridership/Farebox, MTA and Baltimore City/DOT Bus Stop Optimization Study Michael Walk, Service Development
1:35 p.m. – 1:45 p.m.	New Accountability Service Standards and Measures to Achieve an Acceptable Level of Performance Philip Sullivan, Office of Performance Management
1:45 p.m. -2:15 p.m.	Charm Card Test Pilot for Permanent Disability Lee Corbin and Diane Melia, Treasury Department
2:15 p.m. – 2:30 p.m.	Light Rail Operations/Clipper Mill/Union Avenue Crossing Replacement/Shutdown Jason Lurz/Erv Soloman, Light Rail Division James Newton and Cynthia Lewis, Office of Service Quality
2:30 p.m.	Meeting Adjourns

The next meeting will be held on Tuesday, February 18, at 1:00 p.m., MTA, 6 Saint Paul Street in the 5th Floor Conference Room.