MARC PASSENGER CODE OF CONDUCT

- For your safety, passengers must be on the proper platform prior to the train’s arrival. Passengers who cross in front of, or behind the train while it is at the station will be denied boarding.

- The conductor is in charge of the train. Follow his or her instructions while riding any MARC train. Please inform the conductor of any service problems you may experience or if you need assistance prior to arriving at your destination.

- Passengers must have tickets out for inspection or collection by any authorized MARC representative. Tickets may be inspected more than once during a trip.

- Improper fare, improper conduct, intoxication, or offensive actions will not be tolerated. Passengers displaying any of these behaviors will not be transported, and will be asked to leave the train.

- Please listen to announcements as they are made for your safety and convenience. Not all doors open at every station. Listen for announcements regarding which doors will open.

- Please do not stand in the aisles when seats are available. Standing is never permitted on stairs or in vestibules. Conductors will direct standing passengers to seats when available.

- No seats are reserved on MARC trains. Please do not inconvenience others by blocking or holding seats with personal items. Please do not place your feet on the seats.

- On most trains, Car 1 (the first car behind the locomotive) is the Quiet Commute Car. This car is intended to have a library-like atmosphere, with no electronic devices or loud conversations. The Quiet Commute Car is to be self-regulated by passengers, not enforced by the conductor.

LOST AND FOUND
Washington Union Station (Sun-Sat 9AM-5PM), 202-906-3109
Baltimore Penn Station (Mon-Fri 7:30AM-6PM), 410-291-4267
Camden and Brunswick Lines (Mon-Fri 8AM-5PM), 410-525-1495

MARC CUSTOMER SERVICE
MARC@mta.maryland.gov • Twitter: @mtamaryland • www.mta.maryland.gov
800-325-RAIL (7245) • TTY: 410-539-3497

Train Status: www.marctracker.com • MARC tickets by mail: www.mta.commuterdirect.com
Email/text notification of delays: www.mtamarylandalerts.com

EFFECTIVE MARCH 13, 2017
**Have a backup plan to get to Union Station!**

It’s the five words all MARC passengers dread to hear: “Delays on the Red Line.” The following Metrorail routes all serve Union Station and come from various points in the city; download the schedules at www.wmata.com.

- 96 – Woodley Park – Adams Morgan – U Street – Union Station
- D6 – Dupont Circle – Farragut North and West (K Street) – Metro Center (E Street) – Judiciary Square – Union Station
- X1 – Foggy Bottom – Federal Triangle – North Capital and Massachusetts Avenue (1 block from Union Station)

**CHECK THE FINE PRINT:** This line has special conditions.

Tickets purchased onboard at a station with a Ticket Vending Machine are subject to a $5.00 penalty.

**CHECK THE FINE PRINT:** This line has special conditions.

**CHECK THE FINE PRINT:** This area contains special information and instructions.

**CHECK THE FINE PRINT:** ONLY trains designated with an R at the top of the column will operate when limited service conditions or special circumstances warrant. On days of heavy snowfall or other severe weather, MARC will operate this special schedule. Additional stops marked with an X will be made when this schedule is in effect.

**CHECK THE FINE PRINT:** Train may leave 5 minutes early.

**CHECK THE FINE PRINT:** Trains operate with a “Quiet Commute” car. No cell phones, electronic devices that make noise or loud conversations. We request a library-like atmosphere in the “Quiet Commute” car. This car is adjacent to the locomotive (Car 1).