



MARYLAND TRANSIT ADMINISTRATION

MARYLAND DEPARTMENT OF TRANSPORTATION

Martin O'Malley, Governor • Anthony G. Brown, Lt. Governor
Beverly K. Swaim-Staley, Secretary • Ralign T. Wells, Administrator

Maryland Transit Administration, Mobility Services
Conditional Eligibility
Text for Web Site
June 2011

The Maryland Transit Administration, Mobility Services continually reviews its certification process and procedures to ensure maximum efficiency for all customers. Certification must determine the transportation needs of individuals with disabilities and then assess the level of eligibility in accordance to the Americans with Disabilities Act (ADA).

Mobility will be adding a new level of eligibility in the fall to the certification process which is also included in the ADA. Conditional eligibility may be appropriate for individuals who can reasonably be expected to use fixed route service for some trips (when barriers that prevent travel are not present), but who cannot be expected to use fixed route service under other conditions. A few examples of barriers and conditions that may prevent an individual's use of fixed route service include:

- Weather conditions may prevent use of fixed route service by someone with temperature sensitivity.
- A person who is able to navigate the fixed route system for some trips. Many people who cannot negotiate the entire fixed route system can be travel trained for certain trips.
- A person with a variable condition (for example, multiple sclerosis or the need for kidney dialysis) may be unable to ride fixed route service depending upon their condition at the time of the trip.
- Barriers in the environment (such as lack of sidewalk or curb cuts) that prevent a person from getting to or from a bus stop, or from using the bus stop.

The Mobility ID card issued to people with conditional eligibility will look the same as the card issued to people with unconditional eligibility.

The trip booking process will be the same for people with conditional eligibility as for people with unconditional eligibility. There will be no discussion of a person's certification conditions during the trip booking process. The reservation agent will presume that at least one of the granted conditions applies and will book the trip for the customer.

Mobility is committed to providing safe, reliable and quality transportation service. Conditional eligibility is in the ADA spirit of inclusion for people with disabilities. An accurate determination of an individual's eligibility ensures that the service is available for individuals who need it.

More information regarding the implementation of Conditional Eligibility and customer information and materials will be available soon.