

MARC Riders Advisory Council Meeting

June 20, 2013

4:30pm-6:00pm

Room 283, Hall of States

- I. Introductions (Rafi Guorian, Chair & Dave Johnson, MARC Chief Customer Communications Officer and MTA Staff Liaison to the MRAC)
- II. Review of previous month's minutes (Steve Chan, Vice Chair)
- III. Review of May's performance data (DJ)
- IV. Heat-Related Speed Restrictions on CSX Transportation-owned lines
Jay Westbrook, Assistant Vice President, Passenger and Commuter Operations
CSX Transportation, Inc.
- V. Heat-Related Speed Restrictions on Amtrak's Northeast Corridor
Howard Carter, Superintendent, Commuter Operations-Washington, Amtrak
- VI. Update on capital projects and new equipment acquisition (Simon Taylor, Deputy Administrator and Chief Operating Officer, MTA)
- VII. Old business (all)
- VIII. New Business (all)

Upcoming meetings (all Thursdays, 4:30-6:00pm)

- July 18, 2013 -- Bombardier Transportation Services' Customer Service Plan, Katherine Read, Customer Service Advisor, MARC Operations and Maintenance
- August 15, 2013 – MTA Administrator Robert Smith (scheduled)
- September 19, 2013