

THANK YOU!

When you take a minute to rate your ride, you're helping to make transit service better for you and for everyone. On behalf of all who ride public transportation in Maryland, thanks for making your voice heard. And remember, Rate Your Ride – every time!



For more information about MTA services, visit www.mta.maryland.gov or call 410-539-5000



**TAKE AN ACTIVE ROLE
IN HELPING TO
MAKE THE
MTA BETTER.**



WHAT'S RATE YOUR RIDE?

Rate Your Ride is a program managed by the MTA to help improve public transportation by utilizing real-time feedback from our customers via text messaging. Whether you use public transit all the time or hardly ever, your input is combined with ratings from other passengers and used to help measure service quality, identify problems and address any shortcomings.

Rate Your Ride provides a valuable forum for your voice to be heard, and has already led to the improvement of three major bus lines and a variety of additional enhancements to the MTA.



HOW DOES IT WORK?

When you text the word “ride” to 30802, you will be asked a few brief questions designed to help the MTA make your service better. It only takes a minute to participate. And you can see the results in real time when you visit the Online Dashboard at RateYourRide.org



TEXT

“ride” to 30802
(Standard text messaging rates apply)



CLICK

www.rateyourride.org



SCAN

WHAT ARE THE BENEFITS?

Rate Your Ride uses your feedback and the information we learn from other transit customers to :

- Set priorities based on what's most important to you and other riders.
- Provide everyone a “snapshot” of where problems are occurring and opens a window of opportunity for improvements.
- Allow you to play an important role in improving public transportation for everyone.
- Encourage transit providers to introduce new routes, services and customer programs.