

QUESTION	RESPONSE
<p>In Section 1.2 Background of the RFI, it says "MTA seeks to develop a list of qualified vendors for the services described above so that, it may solicit proposals to provide those services." Will the RFP only be released to vendors who submitted responses to the RFI?</p>	<p>No. The RFI helps us to develop a list of qualified vendors and to improve the RFP, but the RFP will be advertised and available for all interested parties to submit proposals.</p>
<p>Please describe the current ticketing service environment.</p>	<p>Currently we have four parties handling MARC Rail tickets and two parties handling Commuter Bus tickets. Amtrak, CSX, Commuter Direct and MTA handle MARC tickets. Amtrak sells tickets at stations on their line (BWI, Penn and DC) and at the AMTRAK leased TVM machines at approximately 15 stations. CSX sells tickets at their remaining stations (currently 3, plus Greyhound in Frederick) and all cash sales aboard trains. Commuter Direct handles all electronic ticketing and Ticket by Mail, MTA sells tickets at Odenton and collects all revenues from cash sales.</p> <p>Approximately 95% of Commuter Bus are made on board the buses. The MTA transit store sells monthly tickets via mail.</p>
<p>What is the timeframe for the release of a RFP?</p>	<p>We would estimate release of the RFP in the December 2009 timeframe.</p>