

MARC Riders Advisory Council Meeting

April 20, 2017

4:30 pm – 6:00 pm

Hall of States, Room 231

Summary minutes

- I. Call meeting to order (Steve Chan, Chairman): Called to order at 4:30.
- II. Introductions (Steve Chan)
- III. Review of March minutes (Christopher Field Secretary):
 - a. No corrections.
- IV. Review of March performance data (Donna Walsh, Chief Customer Communications Officer, MARC Train Service)
 - a. Report attached.
- V. Winter Storm Stella ridership (Dave Johnson, MARC Acting Chief Transportation Officer)
 - a. Ridership for the 14 March snow storm are attached. Nothing special to report.
- VI. Washington Metro Safe Track Surges and MARC Train response (Dave Johnson)
 - a. Camden Line ridership up 160 to 170 people each way because of closure of Green Line Greenbelt and College Park Stations.
 - b. Working with Amtrak to make adjustments for Orange Line closure of New Carrollton. Expect an increase in New Carrollton to Union ridership. The two train sets that originate at Martins will have an extra car. The trains stored at Baltimore are already at capacity.
 - c. Closure of Red Line in 3rd week June, 19-23. MARC Brunswick trains will honor some commuter bus tickets. Also MARC will honor Rockville tickets all the way to Union Station.
- VII. Preparations for upcoming weekend potential heavy ridership days (Donna and Dave Johnson)
 - a. MARC had a train at Penn Station on stand by for the Cherry Blossom parade. The train was not needed.
 - b. There was a modest increase in Saturday ridership on April 15, for the Tax March.
 - c. Expecting large ridership for climate march, April 29. Organizers are estimating 300,000 people.
 - d. LGBT march expecting 400 k.
 - e. Next month, David will tell us for how much it costs to have a train on standby.
- VIII. System status (Dean Del Peschio)
 - a. Aberdeen Station rehab almost complete. Ticket office will be a police substation.
 - b. LED light installation complete at Aberdeen and several other stations.
 - c. There was a flood in the Seabrook Tunnel due to a float adjustment, which is fixed.
 - d. MARC will install racks for two bicycles in each non-cab, non-bathroom car. Two prototypes will be installed in May, June, and July. Additional racks will be installed over the following months. Full size bikes will not be permitted until most cars have a rack. Note that no one is assured of free rack space for the return trip. MARC will still run the bicycle car on the weekends.
- IX. Old Business
 - a. Plan to install luggage racks above the seats on the “middle” level of the new double decker cars sometime next year.

- b. Four electric locomotives have been retired. The six HPP electrics are in a reliability enhancement program in which the most fault prone components are being replaced. The first ones will enter test service in the heat of this summer. There are eight new diesel locomotives, top speed 125 MPH, expected to be in service starting January. They are also being purchased for use in California, Washington, Illinois, Michigan, and Missouri.
 - c. There was extensive discussion on the car numbering and announcements. Many train crews are making announcements based on the forward most car being 1 against the internally posted signs. DJ said he would follow up with the railroads.
 - d. Train to train transfer (rescue) bridges are available on all but the newest cars, which should be equipped with them in about six months.
- X. New Business, including questions and comments from guests
- a. Significant Brunswick delays due to freight interference. New CSX upper management is moving to a scheduled freight departure system rather than running on demand or when ready. While the entire system adjusts, there will be increased interference but eventually it should be much better for MARC. Also, freight train length has increased from 9,000 ft to 15,000 ft. When something goes wrong, it takes much longer to check out the train and get back into operations.
 - b. 4th July will be a Saturday schedule. Other days will be full service.

XI. Meeting adjourned at 5:39

Upcoming meetings (Third Thursday of each month 4:30 to 6:00

May 18, 2017

June 15, 2017

July 20, 2017

Reminder: E-mail rail car or station defects to Donna Walsh – Dwalsh@mta.maryland.gov

Attendance:

An “X” means present in the room.

A “P” means present by phone.

A “L” means late.

MRAC		Amtrak		CSX	
Aviva Glaser		Howard Carter		Dan Wagner	X
Brian Love	X	Mike Tierney	X	Joe Lisska	
Charles Enders					
Cheryl Batis-Harris	X	Bombardier		MTA	
Christopher Field	X	Amika Anderson	X	Annrea Farmer	
Dan Sutherland Weiser	X	Christopher Bastic		David Johnson	X
DeMyra Harvey		Jeff Gaffney		Dean Del Peschio	X
Jaime Streeter Wilson		Josh McCorrack		Donna Walsh	X
James Burrows-McElwain	P	Katherine Read		Erich Kolig	
Jeff Jordan		Matthew Sturgeon		Natiya Bennet	
Joe Conny	X	Tony Cox		Pat Keller	
June Brandt	x			Ross Turlington	
LaToya R. Griffin		Guests			
Kelly Kopeikin		John Morris	X		
Matthew Wingerter		Vince Hodge	X		
Steve Chan	X				



**MARC Train Service
On-Time Performance
March 2017**

		Month To Date	Year to Date	Same Month 2016
Brunswick Line	Brunswick	94.93%	95.21%	96.55%
	Frederick	97.76%	95.91%	95.81%
	West Virginia	93.28%	93.80%	96.94%
	<i>Total Brunswick</i>	95.32%	94.97%	96.43%
Camden Line	Camden	95.10%	93.57%	94.91%
	BTS OTP	95.20%	94.22%	95.62%
Penn Line	Baltimore	91.80%	89.91%	94.64%
	Perryville	90.18%	89.77%	93.04%
	Amtrak OTP	90.99%	89.84%	93.84%
MARC SYSTEM TOTAL OTP		92.79%	91.53%	94.70%

MARC On Time Performance Summary

March 2017

Penn Line Weekday

90.62% Month **88.97% Year to Date**

91.48% AM Southbound (Trains 401-523)

89.34% PM Northbound (Trains 426-448)

92.54% AM Northbound (Trains 400-412)

83.33% PM Southbound (Trains 537-579)

Trains below 90% (late more than twice, red-bold lower than 80%):

408 (82% month, 87% YTD)	447 (82% month, 67% YTD)
413 (83% month, 89% YTD)	449 (87% month, 72% YTD)
419 (86% month, 82% YTD)	502 (87% month, 88% YTD)
430 (82% month, 82% YTD)	505 (77% month, 87% YTD)
433 (77% month, 68% YTD)	511 (83% month, 75% YTD)
439 (86% month, 82% YTD)	544 (74% month, 80% YTD)
443 (78% month, 86% YTD)	634 (87% month, 89% YTD)
445 (73% month, 67% YTD)	641 (74% month, 70% YTD)
446 (82% month, 83% YTD)	642 (87% month, 94% YTD)

100% for month: 401, 403, 414, 431, 451, 554, 612

Penn Line Weekend

98.33% Month **98.61% Year to Date**

Bombardier Transportation Services OTP (Brunswick and Camden Lines):

95.20% Month **94.22% Year to Date**

Brunswick Line

95.32% Month **94.97% Year to Date**

94.03% AM Eastbound 96.59% PM Westbound

Trains below 90% (late more than twice, red-bold lower than 80%): None

873 (86% month, 90% YTD) **878 (78% month, 81% YTD)**

100% for month: 870, 890, 892, 875, 877, 883, 891, 893

Camden Line

95.10% Month **93.57% Year to Date**

94.81% AM Westbound 96.18% PM Eastbound

Trains below 90% (late more than twice, red-bold lower than 80%):

848 (86% month, 78% YTD) 855 (82% month, 82% YTD)

100% for month: 846, 847, 852, 858, 859, 860



**MARC Train Service
Breakdown by Delays and Minutes
March 2017**

	Brunswick Line				Camden Line				Penn Line			
	Minutes	Delays	% By Minutes	% By Delays	Minutes	Delays	% By Minutes	% By Delays	Minutes	Delays	% By Minutes	% By Delays
ACCIDENT	0	0	0.0%	0.0%	0	0	0.0%	0.0%	0	0	0.0%	0.0%
COMMUNICATION/SIGNALS	14	1	2.6%	4.5%	14	2	2.5%	5.3%	12	3	0.5%	1.7%
CREW	20	1	3.7%	4.5%	73	4	12.9%	10.5%	113	11	4.8%	6.2%
DISPATCHER/INTERFERENCE	363	14	67.3%	63.6%	167	17	29.4%	44.7%	866	91	36.5%	51.1%
MECHANICAL	110	3	20.4%	13.6%	161	5	28.3%	13.2%	169	9	7.1%	5.1%
PASSENGER	28	2	5.2%	9.1%	12	1	2.1%	2.6%	154	11	6.5%	6.2%
SECONDARY DELAY	0	0	0.0%	0.0%	59	3	10.4%	7.9%	362	15	15.3%	8.4%
SECURITY	0	0	0.0%	0.0%	0	0	0.0%	0.0%	0	0	0.0%	0.0%
TRACK/CATENARY	4	1	0.7%	4.5%	35	4	6.2%	10.5%	695	38	29.3%	21.3%
WEATHER	0	0	0.0%	0.0%	47	2	8.3%	5.3%	0	0	0.0%	0.0%

Winter Storm Stella Ridership (March 14 – R schedule)

	14- Mar	Avg Tues	% of Avg
Penn AM southbound	1,528	9,600	15.9%
Penn PM northbound	1,550	9,600	16.1%
Penn AM northbound	107	900	11.9%
Penn PM southbound	458	900	50.9%
Penn total - all trains	4,122	24,000	17.2%

	14- Mar	Avg Tues	% of Avg
Camden southbound	207	2,300	9.0%
Camden northbound	275	2,300	12.0%

	14- Mar	Avg Tues	% of Avg
Brunswick eastbound	211	4,000	5.3%
Brunswick westbound	297	4,000	7.4%