

SAFETY TIPS OF RIDING ON MTA

MARYLAND TRANSIT ADMINISTRATION

LOCAL BUS



LIGHT RAIL



METRO SUBWAY



MARC TRAIN



GENERAL SAFETY RULES

Wait at the designated area. You can only board buses and trains at designated MTA stops or stations.

Walk. Do not run for the bus or train. Allow enough time to get to the appropriate stop or train station before the scheduled arrival time. Once the bus or train has pulled away, MTA operators are not allowed to stop for passengers. If you miss the bus or train, wait for the next one.

Once on board, move to the center and take a seat where possible. Remember, allow people to get off before you board.

Watch your step getting on or off the bus or train. Place your feet solidly on each step.

Do not play on the bus or train. Disorderly conduct can lead to injuries or you being asked to leave the bus.

Please do not smoke, eat or drink while traveling on MTA Local Bus, Light Rail or Metro Subway. It is prohibited.

Keep cell phones and electronic devices secure.

Stay alert. Be aware of your surroundings and the people around you. In an emergency, remain calm and follow the instructions from the operator/conductor or MTA Police. Listen to announcements and know locations of the emergency releases and exits.

"If You See Something, Say Something"

Report any suspicious behavior, unsafe conditions or unattended packages to the operator or MTA Police or Transit personnel.

REMEMBER: SAFETY FIRST!

CONTACT INFORMATION

mta.maryland.gov

(MTA's most complete, up-to-date source of information)

MTA Transit Information..... 410-539-5000

Toll-free..... 866-RIDE-MTA (743-3682)

MARC Train Information 800-325-RAIL (7245)

MTA Police (24/7)..... 410-454-7720

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Twitter twitter.com/mtamaryland

YouTube youtube.com/TheMTAMaryland

Blog MarylandTransitAdministration.blogspot.com

Email mtainfo@mta.maryland.gov

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410-767-3999 • 866-743-3682 • TTY 410-539-3497

Este documento está disponible en un formato alternativo o traducido al pedirlo. Por favor, comuníquese con MTA Office of Customer and Community Relations.

По запросу этот документ доступен в альтернативном формате или в другом языке. Пожалуйста, обращайтесь к MTA Office of Customer and Community Relations.

본 문서는 다른 형식으로도 제공되며, 요청 시 번역도 해드립니다. MTA Office of Customer and Community Relations으로 연락하여 주십시오.



SAFETY RULES – BUS

Stand at a safe distance back from the curb. If the bus approaching is the one you want, you can let the operator know by waving your hand. Be sure to stay clear of the bus until it has stopped completely.

Hold on when standing. Use the handrails and bars to steady yourself while standing or walking on a moving bus. NEVER stand or sit in any of the bus stairwells or lean against the doors.

Do not stand in front of the yellow line. The areas between the driver and the front door must always be kept clear. Keep inside the bus. Extending any part of your body (head, hands or arms) out bus windows is very dangerous.

Keep aisles clear. Most MTA buses have a small amount of space beneath each seat to store bookbags and other small articles. If you cannot place it under the seat, hold it. NEVER put your legs in the aisle. The aisle must be kept clear for others to walk.

Alert the operator that you are retrieving your bike. Never walk in front of the bus to retrieve your bike from the bike rack without first telling the operator. This is very important to remember.



SAFETY RULES – RAIL (LIGHT RAIL/METRO SUBWAY/MARC TRAIN)

DO NOT TRESPASS on Light Rail, Metro Subway or MARC Train tracks. Cross only at designated crossings. Look both ways for oncoming trains before walking. Never walk or drive across the tracks when you see a moving train.

Always stand behind the yellow safety strip while waiting for the train. Allow train to come to a complete stop and let doors open before boarding.

When standing, always hold onto the railing while train is operating. Do not lean on train doors. Do not leave personal belongings in the aisles or seats.

Do not climb, sit, stand, walk or ride between rail or train cars.

When riding station Elevators, watch clothing, bags and personal items since they can get caught in closing doors. Never use strollers to prevent doors from closing.

Escalator steps are always moving. Keep clothing and shoes away from the sides. Make sure laces on footwear are tied and not loose. Please do not use strollers or wheelchairs on escalators. This is dangerous and could cause injury. Use “Stop” and “Go” buttons in case of emergency.

“Train time is anytime.” If you drop an item in the track way, do not attempt to retrieve it. Immediately notify the operator, customer service, MTA transit personnel or MTA police.

